

YOUR GUIDE TO DISPOSING OF GREYWATER



CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD

REPORT IT, WE FIX IT!

- Potholes
- Blocked stormwater drains
- Flooding
- Mud slides or rocks on the road
- Grass and weeds on sidewalks and traffic islands
- Faulty traffic signals
- Missing manhole covers
- Damaged public transport infrastructure and signs
- Damaged road barriers



DISPOSING OF GREY-WATER

Cape Town's road network is an important asset that contributes to the city's economy and the quality of daily life for all road users.

Some roads and areas across Cape Town are prone to potholes due to greywater dumping. The City of Cape Town is working hard to ensure our roads are safe, efficient and well maintained. Citizens have an important role to play by refraining from dumping greywater onto our roads and damaging them.

**REFRAIN FROM
DUMPING
GREYWATER**





WHAT IS GREYWATER?

Greywater is untreated wastewater collected from bathing, showering and hand and car washing.

Greywater contains detergents, soaps, and other cleaning agents that are harmful to road surfaces. These chemicals degrade the binding agents in the road surface and weaken its structure over time. As the road surface deteriorates, it can become uneven, rough, and prone to potholes, posing safety hazards to road users, which may lead to accidents.





EFFECTS OF GREYWATER ON ROADS

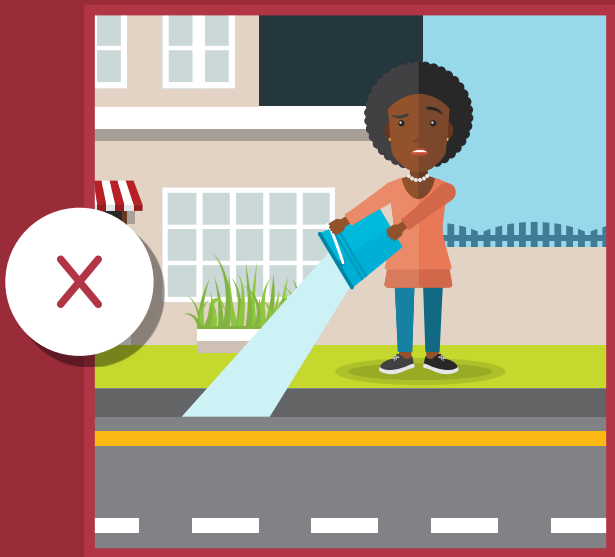
When greywater is poured onto roads, over time small cracks appear in the road surface, which fill with water and become wider and deeper. These soon become potholes that damage cars and tyres or cause accidents.

Greywater seeping into the road can also weaken the road's structural layers. This results in reduced structural stability, leading to road failures like sinkholes and rutting. The road may become uneven and less able to support the weight of vehicles.

Pouring greywater on the road can also harm the environment, since it can contain bacteria, hair and skin particles, oil and grease, soap and detergent residue, pesticide and other contaminants. The chemicals can seep into the ground and our water sources, leading to health risks.



**IF YOU CONTINUE
DUMPING GREYWATER,
THE ROADS WILL GET
WORSE.**





DISPOSING OF GREYWATER

Disposing of greywater on our roads may seem like a convenient solution, but will lead to damaged and unsafe roads as well as tyre wear and tear.



Greywater should be disposed of into the sewerage system with other wastewater, where the City of Cape Town will treat it, to be disposed of or recycled and re-used for irrigation and industrial purposes. Do not pour greywater into our stormwater drains; they flow directly into our rivers and the sea.



HOW TO REPORT

Report any problems on the road network; this includes potholes, faulty traffic signals, damaged barriers, mudslides and rockfalls, illegal dumping and blocked stormwater drains.

OPTION 1; Download the City's service-related municipal app, available on the Apple App Store and Google Play Store.

Download the app now via:



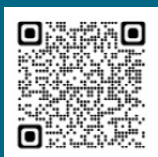
<https://apple.co/3pZAkth>



<https://bit.ly/3pMGIty>

OPTION 2; Contact the City's customer call centre on tel: 0860 103 089 or email available 24/7 with assistance in Afrikaans, English and isiXhosa.

OPTION 3; Log a service request on the City's self-help service website www.capetown.gov.za/servicerequests Choose 'Transport, Traffic and Roads'.



OPTION 4: Scan the QR that will link to the self-help service.

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This leaflet and other useful guides are available electronically. Visit www.capetown.gov.za/urbanmobility

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